

Penmere Manor Hotel

Mongleath Road, FALMOUTH, TR11 4PN, ENGLAND

Summary

STAR RATING

★★★

DESIGNATOR

Hotel

MERIT SCORE

80%

DATE OF INSPECTION

06 July 2016

TYPE

Overnight Inspection

INSPECTOR

Robert Martin

Robert.Martin@theAA.com

CONTACT

Mr Moore

Owner

A pleasure to visit Penmere Manor Hotel for this overnight inspection which generally found all areas of the hotel to be performing well. Hospitality and service proved positive with a guest orientated approach displayed by members of staff throughout the course of the visit - this has ensured the sound quality scoring seen previously has been maintained. Bedrooms and bathrooms are generally well decorated and furnished, sound general maintenance has ensured very good levels of quality and comfort are retained year on year. Housekeeping displayed sound attention to detail throughout the hotel, well done to the HK team. All public areas appeared in very good order with the well decorated and furnished bar / lounge areas being very comfortable. Both dinner and breakfast offered a good selection of well cooked and presented items. Overall, a grading as a Three Star Hotel continues to be appropriate with a well maintained Merit score of 80%. Mr Moore is thanked for his time and conversation, interesting history of the building and throughout the family. Sally is thanked for her time and show round. We wish Penmere Manor Hotel all the best for the rest of the summer season.